

Contractor Name:		Syracuse Time & Alarm Co., Inc.
Person to contact for Contract Administration issues:		
Name:	William P. Dibble	
Title:	President	
Telephone Number:	(315) 433-1234 x-119	
Toll Free Telephone Number:	1-800-762-2667	
E-Mail Address:	bdibble@syrtime.com	
Customer Service contact for New York State Contract Orders during normal business hours:		
List normal business hours (Specify M-F, Sat, Sun):	Monday-Friday, 8am-5pm	
Name:	John A. Urciuoli	
Title:	Executive Vice President	
Telephone Number:	(315) 433-1234 x-102	
Toll Free Telephone Number:	1-800-762-2667	
E-Mail Address:	jaurciuoli@syrtime.com	
Person to contact for Billing issues:		
List normal business hours (Specify M-F, Sat, Sun):	Monday-Friday, 8am-5pm	
Name:	Josephine LeMay	
Title:	Accounts Receivable Manager	
Telephone Number:	(315) 433-1234 x-129	
Toll Free Telephone Number:	1-800-762-2667	
E-Mail Address:	jlemay@syrtime.com (AR Manager) AR@syrtime.com (AR Department)	
Person to contact in the event of an emergency occurring after normal business hours or on weekend/holidays:		
Name:	Suzanne Saba or John A. Urciuoli	
Title:	Service Manager or Executive Vice President	
Telephone Number:	(315) 433-1234	
Toll Free Telephone Number:	1-800-762-2667	
E-Mail Address:	jaurciuoli@syrtime.com	